

# making the impossible, possible

service overview

## Cord Blood Services

### Handling Your Most Precious Shipment

We created the Next Flight Out business back in 1971 when we began our mission critical transportation services. Since then, we have developed systems and processes that ensure the highest levels of on-time service in the market – **99.2% failure-free** on average. Today, we are recognized as an industry leader in mission-critical transportation. We provide fast, reliable, hospital-to-cord blood bank transportation of cord blood specimens that ensure the viability of stem cells for your clients. We understand the critical nature and brief window of opportunity of this shipment and that parents are counting on us to help ensure their child's future.

### Extensive Geographic Reach

Our extensive network of courier agents can provide local pickup and delivery service in every major market throughout the world, providing more people with access to a potentially life-saving resource regardless of their geographic location. We also manage a network of over 500 forward stocking locations throughout the world to provide inventory management, stocking, and on-demand transportation around the clock, 365 days per year.

### Customized Time-Critical Transportation Services

- Next Flight Out
- Hand Carry
- Aircraft Charter
- Same Day Ground Courier

### 24x7/365 Availability

We understand that meeting your deadlines is critical. That's why we are available at any time, including weekends and holidays. Our offices are staffed by NGL employees 24 hours a day, 7 days a week. Our global control center is capable of quickly and efficiently expediting pick-ups directly from parents to your cord blood bank, or LN2 dry shippers to return cord blood to clients from your cryogenic bank.

### Superior Performance – Near 100% failure-free service

- We adhere to the most stringent standard operating procedures in the industry for each step in the process.
- Our standard operating procedures include system-driven, redundant quality control measures, incorporating over 40 years of same day delivery experience.
- Our state-of-the-art transportation management system monitors the completion of 42 unique steps for each shipment to ensure accuracy, reliability, consistency, and on-time delivery.

### Superior Systems – Real Time Visibility and Proactive Notification

Our online shipping web site is unmatched for its level of visibility and ease of use. Our technology allows:

- Easy online shipping and real time GPS tracking for the recovery and distribution processes – keeping you up to date on the exact status of a cord blood shipment while in transit to your cord blood bank.
- Real time, online visibility, providing you with up-to-the-minute, full, and complete information regarding your shipment for you and the parents.
- Automatic proof of delivery and status updates via the web, text, phone, fax, or email – customized to your exact specifications and needs.



### NGL Transportation Services:

- Sameday Air
- Sameday Ground
- International NFO
- Hand Carry On-Board Courier Service
- Freight Management
- Charter
- Time Critical Transportation
- Carrier Management and Optimization

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