

# making the impossible, possible

service overview

## Organ Procurement Organization Services

### Moving at the Speed of Life

We understand that speed is everything in organ procurement. Often the donor recipient delivery location is not known during the recovery process, so you need fast and flexible service when things can change at a moment's notice. NGL can act fast because we are prepared for every scenario, and have been providing mission critical courier services since 1971.

#### ■ Real Time Tracing - Visibility for you and the surgical teams

NGL's proprietary NetShip system provides an elite level of visibility, including radar images of the flight path of your cornea, sclera or serology shipment in real-time. Auto-notifications by phone, email, or text can be set-up to inform you and awaiting surgical teams on shipment status and possible delays.

#### ■ NGL LifeLine - Dedicated staff for critical organ & tissue shipments

NGL has a specially trained staff and phone line to handle all organ related shipments. This means you will get the expert help and service that your critical job needs. NGL LifeLine can help by scheduling pre-shipment conference calls to organize and account all possible scenarios for any case you may have.

#### ■ Serology Options - Flexible and cost effective

NGL has cost-effective and flexible options to consolidate serology shipments to save you money without sacrificing service and control. NGL offers special pricing for NAT samples going to certain labs or preferred group pricing for purchasing groups.

#### ■ Airline Control - Best practices to manage organ shipments

We conducts reviews with the airlines every quarter to review past issues for corrective actions and to implement processes to avoid future service failures. Our technology system also enables us to quickly update flight times, cancellations, cargo hours, and connecting hubs to avoid delays.

#### ■ IT Leader - NGL can synch donor data to every shipment

NGL's IT Team can set-up an EDI or electronic data interchange to sync donor records for each shipment. Making it easier for your team to keep compliance issues straight and letting them focus on the job at hand...saving lives.

### The Experience of a Market Leader

Established in 1971 as Network Courier Service, today NGL is one of the leading transportation providers to the OPO Community. We are a market leader in organ, tissue and serology transportation, operating 24 hours a day, 365 days a year.

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### NGL Transportation Services:

- Sameday Air
- Sameday Ground
- International NFO
- Hand Carry On-Board Courier Service
- Freight Management
- Charter
- Time Critical Transportation
- Carrier Management and Optimization

